

Role Profile: Program Facilitator

ROLE PROFILE		
Role Title:		Program Facilitator
Tenure:		Fixed Term Contract (subject to ongoing funding)
Location:		Angle Vale, Service Delivery Prospect, Head Office
Line of support:		Community Impact Team; Program Manager.
Time	Key focus	
70%	Service delivery	
15%	Data collection and reporting	
15%	Collaboration & Partnerships	

Key Responsibilities:

(deliverables & reporting)

Service Delivery

- Facilitate the Angle Vale Supported Playgroup weekly during school term to achieve the Program Outcomes.
- Promote the Angle Vale Supported Playgroup within the community to encourage active and ongoing participation by families with children.
- Appropriately engage and support families and their children so that they can enjoy a safe, quality playgroup experience.
- Demonstrate and offer advice on implementing suitable play experiences in line with the families' expectations and the specific needs of participating children, including providing culturally appropriate activities.
- Following up families whose absence is noted and encouraging these families continued participation.
- Provide information to participating families about other early intervention services, relevant family support services and agencies within their local community.
- Liaising with other early intervention service providers and professionals as necessary to support the participation of identified children and their families in the playgroup.

Data collection and reporting

- Collect registration, membership and attendance data and prepare local evaluation reports as directed and when required by the Program Manager
- Collect feedback, survey and evaluation forms for the Supported Playgroup program.
- Provide feedback to improve program quality.
- Maintain confidential and accurate information (in line with the State/Territory Privacy Policy) on each Supported Playgroup participant.
- Collect, collate and forward evaluation data for research staff within PGSA.



Collaboration & Partnerships

- Work collaboratively with partnering organisations to establish and implement the Angle Vale Supported Playgroup.
- Liaise with venue providers to ensure a safe environment for all staff, volunteers and playgroup participants.
- Establish and maintain networks with other local early intervention services, family support services and agencies relevant to the families with children needs.
- Respond to local inquiries from families and service providers to facilitate access to the Supported Playgroup.
- Participate in training and professional development activities in accordance with Playgroup SAs requirements and directives.